# Activity #25: Assessment Fears, Challenges, and Barriers

## What is the Challenge?

 $\Box$  *Too little time* 

□ *Too few financial resources* 

 $\Box$  Too few staff resources

 $\Box$  Too few rewards

 $\Box$  Lack of knowledge or skills

□ *Lack of support structures* (e.g., point person, committee)

□ Lack of collaborators/partners

- □ *Lack of clear expectations/role*
- $\Box$  Lack of interest
- $\Box$  *Lack of trust or toleration for* risk-taking
- $\Box$  Lack of tools/techniques

□ Other:\_\_\_\_\_

□ *Other:* \_\_\_\_\_

## What are the Strategies?

- Educate
- Collaborate
- Coordinate
- Celebrate
- Clarify
- *Reallocate*
- Prioritize
- Be Flexible
- Start Small

### What Strategies Can You Use?

Challenge #1

**Reflection** Questions:

*Describe and analyze the challenge in detail. What are* the component parts of this challenge? \_\_\_\_\_

*What general strategies can you use to meet or mitigate* this challenge?\_\_\_\_\_

*What educational or professional development strategies* might you employ?

*What collaborations or partnerships might be useful?* 

*What reallocations or prioritizations might be necessary?* 

*How can you "get started" despite remaining challenges?* 

| Challenge #2_ |
|---------------|
|---------------|

**Reflection** Questions

this challenge?\_\_\_\_\_

might you employ?

*What collaborations or partnerships might be useful?* 

*What reallocations or prioritizations might be necessary?* 

*How can you "get started" despite remaining challenges?* 

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*Describe and analyze the challenge in detail. What are* the component parts of this challenge? \_\_\_\_\_

*What general strategies can you use to meet or mitigate* 

*What educational or professional development strategies* 



#### Activity #25: Assessment Fears, **Challenges, and Barriers**

Goal: Explore strategies to address common assessment fears, challenges, and barriers.

Why: To prepare for challenges frequently encountered when seeking to demonstrate library contributions to institutional focus areas, librarians need to brainstorm and proactively engage strategies for overcoming them.

#### **Directions:**

- 1. Consider the list of common challenges of demonstrating the contributions of library services, expertise, and resources to institutional focus areas; add any that are missing.
- 2. Check off the challenges you expect to encounter.
- 3. Select two challenges; enter them at the top of each column.
- 4. Respond to the Reflection Questions for each challenge; consider the strategies listed.
- 5. Engage the **T**<sup>3</sup> process.

#### **Suggested Readings:**

Oakleaf, Megan and Lisa Hinchliffe. "Assessment Cycle or Circular File: Do Academic Librarians Use Information Literacy Assessment Data?" Proceedings of the Library Assessment Conference. Seattle, WA: Association of Research Libraries. 2008.

Eldredge, Jonathan. "Cognitive Biases as Obstacles to Effective Decision Making in EBLIP." 4th International Evidence Based Library and Information Practice Conference. Durham, NC: 2007.





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| Action              | Timeframe       | Responsible      | Follow Up               |
|---------------------|-----------------|------------------|-------------------------|
| (Options to         | (When to Do It) | Parties          | (What to Do             |
| Consider)           | - Today         | (Who to Involve) | Next)                   |
| - Contact colleague | - This week     | - Students       | After I complete this   |
| - Make decision     | - This month    | - Staff          | action, what's the next |
| - Take action       | - This semester | - Librarians     | step?                   |
| - Ask question      | - This year     | - Administrators |                         |
| - Get evidence/data | - 2-3 year plan | - Faculty        |                         |
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What does this make me want to continue to do, do better, or do differently, as a